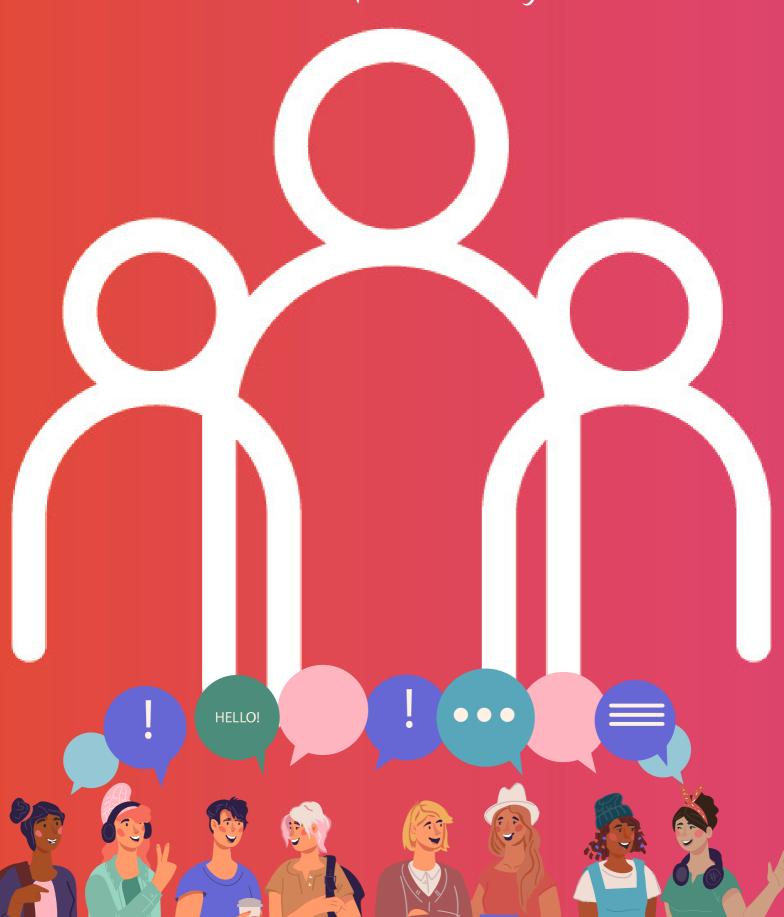


# ANNUAL REPORT

FY 2022 - 2023

Mackay Regional Council for Social Development Ltd trading as - Greater Whitsunday Communities

We strive to be recognised as the regional body for community and social development. We work towards a future in which the Greater Whitsunday region has a high standard of social wellbeing.



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Greater Whitsunday Communities would like to acknowledge the traditional custodians of the land that we live and work in Mackay Isaac Whitsunday region known as the Yuwibara, Koinmerburra Barada Bana, Wiri, Birri, Ngaro, Gia, Juru, Jangga and Birriah people. We also pay our respects to all Elders past, present and emerging.

### CHAIR'S REPORT BY KAREN MAY



It is with pleasure that I present the 2022/2023 Chair's report for Mackay Regional Council for Social Development Ltd. I am privileged to continue to be a part of this organisation which has been supporting this region for many decades through significant periods of change and growth. The previous year continued to challenge our communities with changes and shifts to the social and economic landscape.

The team has played an integral role in supporting and advocating for the issues impacting the region. Issues such as lack of support for: community base organisations, mental health services, youth development, sector workforce development, domestic violence, and housing.

Internally, and with the support of the Board, we have finalised our work in restructuring the organisation. We continue to promote and build the Greater Whitsunday Communities name and brand through our members, partnerships, and networks. The board has continued to focus on strong, sustainable governance processes and participatory community development work. The board along with our Executive Officer Carol Norris and the team completed development of the strategic plan that will guide the organisation over the next 5 years.

#### **Greater Whitsunday Strategic Plan (snapshot)**

**Purpose:** Working to enrich and develop the capacity of people to improve quality of life within their community. **Vision:** To be an independent, trusted voice, working with individuals, community, industry and government to create positive social change.

**Mission:** A future where communities in the regions achieve and enjoy a high standard of social wellbeing and social sector is embraced as a contributor to sustainable economic growth and prosperity for our region.

There are five focus areas that will enable us to achieve our strategic goals; financial sustainability, enhance people and organisational capability, elevate community voice, collaboration and strategic alliances, promote socioeconomic development and inclusive growth.

The team have been working extremely hard implementing the strategy, with many of the goals in the strategy either started or completed. Carol's management experience, passion and commitment has been invaluable in progressing the organisation over the past 12 months Carol has presented the board with comprehensive reports that encapsulates our community development work, our projects and deliverables, our finances and risk management strategies along with human resource management. Policy and procedures have been developed and adopted to ensure the governance of our organisation is well placed to ensure our ongoing sustainability.

Our collective efforts to broaden awareness of the importance of social infrastructure and our role of promoting that positive economic growth cannot be achieved without social development. It is essential that we understand what social infrastructure means. Social infrastructure is a broad term encompassing all aspects of social service planning and delivery. Social infrastructure includes:

- the collaborative planning and developmental structures and processes.
- the hard physical components, such as schools, hospitals, police stations, neighbourhood centres, parks, and sport fields; and
- the service delivery functions undertaken by doctors, teachers, community service organisations and government. (Definition WHAM 2006 regional plan)

There is a greater understanding in the community and across organisations and Government agencies of the value of the work we do and the role we play in providing independent, yet collaborative support on social issues and opportunities.

We continue to grow our Fee for Service work, along with the work undertaken through our funding from the Isaac, Whitsunday, and Mackay Regional councils. The Suicide Prevention project has been finalised and the model and final report presented to the Greater Whitsunday Council of Mayors taskforce. The report was then launched to the community in March, and we are continuing to seek funding opportunities to enable this model to be trialed across the region.

We also partnered with Regional Development Australia Greater Whitsunday to undertake a Housing round table where stakeholders came together explore the challenges experienced in the housing supply chain. This round table set the scope for a research project to collect the data regarding housing supply across the Greater Whitsunday Region. Final component of this work was to hold a housing summit which happened in August 2023 with 170 participants who spent the day workshopping data informed solutions to the housing crisis. The outcome from the summit is the Greater Whitsunday Housing Summit Action Plan. Tonia Wilson has done an excellent job coordinating the housing project.

Our ongoing community conversations on housing, health and other matters of importance highlight the community's desire for better service provision and solutions, and the opportunity to be a part of the decision-making process.

A highlight for the year has been Greater Whitsunday Communities continued funding as the regional host for Better Together Housing – a program designed by and for women over fifty-five to bring them together in a safe and secure way to address housing insecurity. Lauren Pattie continues to coordinate this important community development housing initiative in Mackay and across the region.

I would like to express my sincere gratitude to Dorne Wallace, Antoinette du Toit, Lauren Pattie, Tonia Wilson, and Sam Bowden for their contributions over the year, as well as our consultants who complimented the team. The quality of the work continues to be of exceptional standard, and it is humbling to see and hear about the impact it is having in our communities.

We are extremely grateful to our funding partners as they continue their commitment to the work we do. I wish to acknowledge the ongoing support from Greater Whitsunday Council of Mayors and the support from their respective Councils. I would particularly like to thank Cr Gina Lacey and Cr Jan Clifford for their support over the year as Local Government representatives. I would also like to thank our board members Cynthia Simpson, Justine McAllister, Prue Lonergan, Mariejan Bigby, Adrienne Rourke and a special thanks must go to our Company Secretary/ Treasurer Peter Tait. All board members have given freely of their time to manage and guide our organisation over the past twelve months.

I extend my thanks to our members, funders, partners and the broader community for their support and continued assistance. The integrity of the work we do and the impact of the work in the community cannot be achieved without their guidance, commitment, and support.

The future is bright for this region, and I look forward to seeing what can be achieved as we continue to embrace the opportunities and work together as a united team to enhance people's livability in the Greater Whitsunday Region.

Regards,

Cr Karen May

Chair

# EXECUTIVE OFFICER'S REPORT BY CAROL NORRIS



Greater Whitsunday Communities (GWC) is strongly committed to promoting resilience and social development within the community. Despite facing a challenging socio-economic environment and intense competition for funding over the past year, there are still many exciting opportunities for our region. However, navigating both the exciting innovation and growth, as well as the social challenges these opportunities present, can often be complex. We need to ensure that opportunities for economic growth align with supporting social infrastructure and community development. GWC is more determined than ever to build community resilience and foster social development.

Central to our efforts are the dedicated community organisations that form the vibrant network of GWC. Their unwavering dedication is a constant inspiration, guiding us in supporting these organisations to achieve impactful outcomes that elevate the quality of life in our region.

GWC recognises that the true essence of community development lies in empowering communities to guide their own destiny. Our rich history in this field has shown us the transformative power of collective action. Our mission remains steadfast: to empower communities through strong advocacy and innovative strategies, ensuring a future where everyone can thrive.

#### **Key accomplishments this year include:**

**Clermont CONNECT:** This initiative exemplifies our commitment to strengthening community governance and fostering socio-economic sustainability. It symbolises community unity and lays the foundation for a future of collective success.

**Greater Whitsunday Council of Mayors Taskforce Suicide Prevention Report:** The release of this report marks a significant step in enhancing mental health support across the region. The Pathways Connect model, a collaborative effort, seeks funding to initiate its pilot phase, focusing on compassion and a proactive approach to mental well-being.

**Empowering Community Leadership in the Whitsundays:** Through strategic partnerships, we have focused on nurturing community champions and fostering youth leadership.

**The Greater Whitsunday Housing Project:** In December 2022, GWC, in collaboration with RDA Greater Whitsundays, took a significant step in addressing housing stress in our region. We organised a roundtable discussion, bringing together key stakeholders from the housing supply chain to identify regional housing challenges. This roundtable laid the groundwork for a comprehensive research project, reinforcing our commitment to finding sustainable housing solutions for the Greater Whitsunday community.

Our progress and efforts have been significantly bolstered by the funding and support from the Greater Whitsunday Council of Mayors and their councils. This backing has been a cornerstone in our community.

Whitsunday Council of Mayors and their councils. This backing has been a cornerstone in our community development projects. Equally, the commitment of our corporate sponsors, particularly to initiatives like the Greater Whitsunday Housing Project, has been a driving force in our achievements.

I am profoundly grateful to the GWC Board for their strategic insight and guidance, especially in navigating complex social issues that impact our region. Their wisdom has been a guiding light in our journey.

Moreover, my heartfelt appreciation goes to the dedicated team at Greater Whitsunday Communities. Dorne, Tonia, Antoinette, Courtney, Lauren, and Sam, your unwavering commitment and unique contributions have been instrumental in our successes over the past year. Your passion for community growth, coupled with the countless hours and efforts you have invested, have catalysed some of the transformative developments we've witnessed across the Greater Whitsunday region. Your hard work and dedication are the bedrock of GWC's work, and for that, you have my deepest thanks.

The years 2022-2023 presented numerous challenges to our region but also brought huge opportunities for growth. To support this growth and ensure the liveability of our communities, we must focus on improving their well-being. We are thrilled to present this year's annual report highlighting GWC's significant contributions to the Greater Whitsunday region. Our commitment to amplifying the voices within our community and seeking new opportunities for growth remains unwavering. We are dedicated to fostering a thriving, resilient, and sustainable Greater Whitsunday region. Our future endeavours will continue to be shaped and driven by the collective will and aspirations of our community members.

Regards,

**Executive Officer** 

Carol Morris

### **ABOUT US**

#### **OUR HISTORY**

The Mackay Regional Council for Social Development Ltd (t/a Greater Whitsunday Communities) is a strategic regional social planning and community development organisation. The regional geographic area consists of the local government areas of Whitsunday, Isaac and Mackay; the Greater Whitsunday region.

The organisation was formed in 1974 from the Australian Assistance Plan (AAP). With local support for its objectives, the organisation has continued with the support of local, state and federal funding, donations, commercial project earnings and volunteer work. The organisation is not in receipt of any recurrent State or Federal funding, nor do we have any long-term corporate partnerships. We will continue to explore funding opportunities with all Government and private arenas.

#### **ORGANISATION OVERVIEW**

Greater Whitsunday Communities is a strategic regional social and community development organisation in the Whitsunday, Isaac and Mackay region. We work with people to enhance their capacity and quality of life within their community. Our work is primarily underpinned by participatory community development practice, a concept that supports communities to have a voice in the development of sustainable practices These sustainable practices include social responsibility, environmental stewardship, political participation, and economic stability.

As a trusted, independent voice, we work with individuals, community, businesses, industry and government to create positive social change. This work enables our communities and regions to:

- enhance the foundation for economic development
- supports people to exercise their rights and responsibilities
- improve access to resources for our communities
- strengthen the capacity of local businesses and institutions
- gives everyone the chance to contribute to a better society

#### **GREATER WHITSUNDAY REGION**



## OUR VALUES AND PRINCIPLES GUIDING OUR WORK

At Greater Whitsunday Communities, we define a value as an emotive statement that we believe is important in demonstrating how we work. Our values are collective focus, action oriented, cultivate, attentive, excellence and inclusive.

Operating principles flow from our values, as an enactment of that value. The operating principles more clearly define what behaviours we will choose in alignment with that value. Examples of principles include; to listen, collaborate, advocate, valuing the community voice, experience, knowledge and private issues and concerns.

The operating principles that guide our work are outlined below.



#### We are trusted, respected, and always act with integrity

- We are a team, and work together towards the same purpose
- We trust and communicate with each other
- Our community and strategic alliance see us as the trusted, independent voice in the regions
- We are on the ground, listening, talking, and collaborating with the locals to facilitate collaborative social change



#### We approach our work with a Can do / Curious attitude

- We are creative
- We encourage curiosity
- We have a growth mindset embedded in social change
- We are open-minded and innovative



### The way we do our work ensures our organisation will be a sustainable and reliable entity for generations to come

- We will be here to collaborate with communities in the long-term
- Business can have confidence in us
- We are financially sustainable so we can have a long-term impact
- We enrich people's capacity to develop resilience over the long-term



We actively promote a socially just world where every person is worthy of dignity and respect, and experiences political, social, and economic equity

- Our work is based on prinicples of equity, inclusion, and humility
- We are collaborative
- We are culturally responsive
- We listen, engage and advocate with the community

## OUR OPERATIONAL PILLARS AND WORK SUMMARY



Regional Voice & Connectedness

- Advocacy
- Regional community connections (meetings, forums, relationships)
- Online connections and information sharing
- · Regional Housing Round Table
- Glenden Alliance Group
- Youth Networks: BAC-YA, IC-YA, Youth Out Loud
- Health and Community Information Days
- Nebo Glenden TRACC
- MIW Regional Communities Forum Membership
- Isaac Youth Unmet Needs
- Bowen Collinsville Community Alliance



Community Governance & Management Capability

- Community leadership & professional development
- Governance training & skills development
- Individual capability building for community groups and organisations
- Auspicing



Collaborative Partnerships

- Bowen Collinsville Community Alliance
- Clermont CONNECT
- Pathways Connect (Suicide Prevention Co-Design project)
- CSIA Resilience Scorecard project
- Collinsville Merging Moongunya
- · Better Together Housing
- · Mackay Youth Backbone
- QUT Wesley Medical Research Navicare Partnership



Community Leadership Skills

- Community leadership & professional development
- Workshops and leadership networking
- Leading Australia Rural Communities (LARC) program
- Mirani SHS Youth Leadership Pilot



Regional Socio-Economic Practice

- Inclusive Growth Steering Committee
- Inclusive Growth Regional Forums (Isaac & Whitsunday)
- · GW Social Enterprise Network
- CRCTime Network
- Whitsunday Regional Council Community Plan 2022-2032



Peak Body Representation

- Representation includes QCOSS, CSIA, QSHELTER, QDN, MIWRDA
- Resilience Pilot programming
- Industry and government partnerships
- · Leveraging funding

## ORGANISATIONAL STRUCTURE

#### **BOARD**

#### **Regional Directors**



Isaac Community Regional Director: Regional Director:

**JUSTINE MCALLISTER** 

Whitsunday

Community

**PRUE** LONFRGAN

Mackay Community

Regional Director:

CYNTHIA SIMPSON

#### Local Government Directors



Whitsunday Flected Local Government Director:

> CR JAN **CLIFFORD**



Isaac Flected Local Government Director:

**CR GINA** LACEY



Mackay Elected Local Government Director / Chair:

> **CR KAREN** MAY

#### **Board Appointed Directors**



Skills Based Company Secretary/ Director:

> PETER TAIT



Skills Based Director:

**ADRIENNE ROURKE** 

Skills Based Director:

> **MARIEJAN BIGBY**

Director:

TRA

Skills Based

Skills Based Director:

TBA

#### STAFF

**Executive Officer:** 



**CAROL NORRIS** 

**Project Officers:** 



Senior Coordinators:



ANTOINETTE DU TOIT **DORNE WALLACE TONIA WILSON** 

Administration Officer:



SAMANTHA BOWDEN

## OUR TEAM



**CAROL NORRIS Executive Officer** 



DORNE WALLACE
Senior Coordinator



ANTOINETTE
DU TOIT
Senior Coordinator



LAUREN PATTIE
Project Officer



Senior Coordinator



COURTNEY WILSON
Project Officer



**SAM BOWDEN**Administration Officer

## **OUR MEMBERS**

Thank you for supporting Greater Whitsunday Communities!

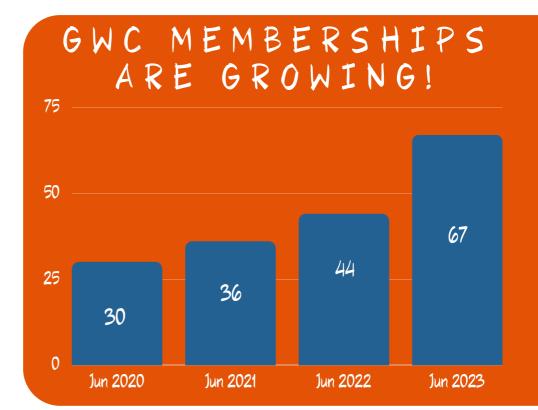
#### **ORGANISATIONS**

-Bowen and Collinsville Community Alliance -Bowen Neighbourhood Centre -Bowen Flexi Care Inc. -Bravus Mining & Resources **Central Queensland University** -Clermont Community Housing & Other Services Inc -Clermont CONNECT -Clermont Men's Shed -Collinsville Community Association -Collinsville Connect Teleservices -Community Accommodation & Support Agency Inc (CASA) -Community Bank Sarina -Connect Housing Group -Connect Housing Group -Crossroad Arts Inc -Capella Tieri Middlemount Community Support Network Inc. (CTM Links) -Dalrymple Bay Coal Terminal (DBCT) -Domestic Violence Resource Centre -Emergency & Long Term Accommodation Moranbah (ELAM) -endosQ Pty Ltd -Footprints Community -The Neighbourhood Hub

-Girudala Community Co-operative Society Ltd -Grapevine Group Association Inc -Greater Whitsunday Alliance (GW3) -Hinterland Community Care Inc -Isaac Affordable Housing Fund -Isaac Regional Council -Kalyan Youth Service -Mackay Advocacy Inc -Mackay Community Visitors Association -Mackay Pet Rescue Inc -Mackay Regional Community Legal Centre Inc -Mackay Regional Council -Mackay Sugar Limited -Mackay Youth Support Services -MARAGBISDA Inc -QCWA Collinsville -Reef Catchments -Regional Housing Limited -Sarina Landcare Catchment Management **Association Inc** -Slade Point Community Gardens -Stella Life Care -Wesley Medical Research -Whitsunday Housing Company Limited -Whitsunday Regional Council -YIRS One Stop Youth Shop Inc -Yoga for Youth

#### **INDIVIDUALS**

-Adrienne Rourke -Andrew Wilcox MP -Bessie Hayes -Carmel Daveson -Catherine Wilkes -Deb Rae -Diane Chataway -Georgena Watt -Jennifer Emmett -Julieanne Gilbert MP -Katrina Morrisey -Mariejan Bigby -Michelle Landry MP -Peter Tait -Prue Longergan -Rhyann Luck -Stacy Irwin -Stephen Andrew MP



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# MAJOR PROGRAM UPDATES



#### BETTER TOGETHER HOUSING

#### **JULY 2021 - ONGOING**







#### PROJECT DESCRIPTION AND FORMAT

Better Together Housing aims to address the rising rate of homelessness in women over 55 through facilitating shared housing. Membership is through an online platform, where women can build a profile about themselves and chat with other members. As Regional Hosts we hold face to face gatherings for women and members to connect with one another and build their social networks.

#### **FUNDERS AND SUPPORTERS**

Better Together Housing is a partnership between Coast2Bay Housing Group and Sundale Inc., and is funded by the Queensland Department of Housing and Digital Economy.

Locally the project has been supported by community partners:

- Zonta Mackay
- Zonta Cannonvale
- Mackay Regional Community Legal Service
- Hugh Reilly Real Estate
- Mackay Regional Council Library
- Whitsunday Regional Council Library
- Soroptimist International Mackay

#### **KEY OUTCOMES**

- Partnerships and strategic relationships formed with local organisations and groups to support project members.
- Development of two documents by Mackay Regional Community Legal Centre regarding the legal and tenancy obligations and considerations to support shared living arrangements.
- Co-development of Frequently Asked Question videos with the Soroptimist International Mackay Group.
- Movie fundraiser held by Soroptimist International Mackay Group to support members of Better Together Housing in Mackay.
- Cannonvale Zonta explored hosting Get it Togethers.
- Presentation at REIQ regional conference.
- Information session exploring options for shared housing and Granny Flats.

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#### **THE IMPACT**

- Increased awareness in the community and cohort of shared housing as an option to reduce housing stress.
- Improved sense of agency for women exploring their housing options.
- Improved capability to navigate housing challenges.
- Increased awareness of housing insecurity and the challenges of older women's housing stability.









# PATHWAYS CONNECT: COMMUNITY-DRIVEN SUICIDE PREVENTION IN THE GREATER WHITSUNDAY REGION

**JUNE 2022 - ONGOING** 



Collaborative Partnerships



Regional Voice &



Regional Socio-Economic Practice

#### PROJECT DESCRIPTION AND FORMAT

Greater Whitsunday Communities undertook the significant task of delivering the "Pathways Connect" initiative on behalf of the Greater Whitsunday Council of Mayors Suicide Prevention Taskforce. A model rooted in community focus and technological integration, Pathways Connect showcases a compassionate and inclusive methodology for suicide prevention. It is built upon core values of connection, compassion, and a positive experience, and leverages the expertise of Peer Connectors. The program underscores the importance of local integration, prioritising cultural considerations for First Nation communities. Furthermore, its foundational principles are comprehensive, stressing the significance of lived experiences, continual feedback, a focus on recovery, an understanding of trauma, and the necessity of cultural safety. In the era of digital transformation, the model smartly integrates a digital platform to ensure efficient service delivery, data analysis, and widespread accessibility.

#### **FUNDERS AND SUPPORTERS**

- Northern Queensland Primary Health Network (NOPHN)
- Greater Whitsunday Council of Mayors
- Mackay Regional Council
- Isaac Regional Council
- Mackay Regional Council
- Suicide Prevention Community Action Plan (SPCAP)
- Queensland Department of Health / Mackay Hospital and Health Services
- Lived Experience Advisory Group

#### Co-Design & Collaboration:

- Peer Connectors & Local Integration
- Cultural Sensitivity & Consideration
- Value of Lived Experience & Continuous Feedback
- Tech Integration & Continuous Improvement

#### **OUTCOMES**

- Successful completion of the co-design phase with active collaboration from community stakeholders.
- Gaining validation and approval from NQPHN and the Greater Whitsunday Council of Mayors Suicide Prevention Taskforce for the **Co-design Report**.
- The "Pathways Connect" pilot model has received the green light to progress to its next phase, highlighting
  a unified growth strategy backed by community, private business, corporate, and both state and federal
  government funding initiatives. As we move forward, the pilot will continue to evolve through additional codesign efforts, ensuring its refinement during implementation. An evaluation will subsequently be
  conducted to assess its effectiveness and impact.
- Official launch event hosted by the Greater Whitsunday Council of Mayors, drawing significant community attention.

#### THE IMPACT

Greater Whitsunday Communities demonstrated an impactful approach to suicide prevention through strategic collaborations, socio-economic strategies, and a keen emphasis on regional voice and connectedness. By weaving in technology, lived experiences, cultural sensitivity, and continuous feedback, the program crafted a community-centric model that garnered substantial support from key stakeholders. With the successful completion of its codesign phase and significant validations, the initiative stands as beacon of compassionate, inclusive, and innovative suicide prevention.



#### **FUTURE IMPACT**

#### **Economic Impact:**

Using a Return on Investment (ROI) framework, Pathways Connect seeks to demonstrate that investments in this model lead to greater savings than costs, resonating with findings from the National Mental Health Commission.

#### **Social Impact:**

Pathways Connect focuses on the value of lived experiences, ensuring that services are anchored in the practical needs and experiences of those affected. With Peer Connectors from varied professions and an inclusive approach, it reaches diverse sections of the community, ensuring comprehensive support. Emphasising cultural considerations, it offers tailored support, especially for Aboriginal and Torres Strait Islander individuals. The tech integration ensures that help is available 24/7, making support accessible whenever needed. The initiative, by generating community and media awareness, serves as a beacon of hope and connection, underlining the importance of collective action in addressing and preventing suicide.

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#### **CHALLENGES AHEAD**

#### **Resource Constraints and Community Engagement:**

Despite the challenges we have encountered, we are unwavering in our determination to achieve our goals. The lack of funding and resources required to implement the Pilot model has been a significant obstacle, but we remain committed to exploring all avenues to support the establishment of a pilot model that will benefit our community and improve mental wellbeing in our region.

#### **LOOKING FORWARD**

#### The Pilot Phase and Beyond:

As we embark on the pilot phase, we remain steadfast in our commitment to securing funding to support the implementation and co-design. Our focus on mobilising resources and closely monitoring progress continues to drive us forward. It is imperative that we maintain open communication with the community and provide regular updates to stakeholders. Together, we can build upon the strong foundation established during the codesign phase and achieve our shared vision.

To conclude, the shift from co-design to pilot phase means more than just a change in procedure. It represents the hopes, hard work, and aspirations of everyone involved. While there are challenges ahead, our progress so far is encouraging and provides a clear plan for moving forward.







### STRENGTHENING COMMUNITIES

**JULY 2021 - ONGOING** 

This work is funded through Greater Whitsunday Council of Mayors and sits across the 3 Local Government Areas for our 6 pillars of work. We are reporting here specifically on our work within the Collaborative partnerships, Regional Voice and Connectedness and Community Capability pillars where we have been most active this year.

#### **COMMUNITY AND HEALTH INFORMATION DAYS**



Greater Whitsunday Communities has conducted five Health and Community Information Days across the Mackay Isaac and Whitsunday regions since 2019. In the 2022/2023 financial year, two of these events were held, with one in Nebo and the other in Seaforth. These events aim to bring a range of health and community service providers together in the one place to showcase available services to individual communities across the Greater Whitsunday regions. An important element of our event is to foster social connection, capture community voice and promote collaborative partnerships.

The collaborative partnerships we have developed to conduct these events have included the Isaac Regional Council, Mackay Regional Council, Jean Hailes Women's Health Week grants, and the Footprints Community Housing Older Women Support Service. These partnerships have enabled us to utilise local facilities and provide catering and giveaways for attendees. They also enable to us to better understand and accommodate the needs and interests of the community to ensure the information is relevant to that area.









#### **CLERMONT CONNECT**



The focus of our support for Clermont CONNECT in the 2022 – 2023 period, was the enabling of the legal "shell" to establish itself as an operating organisation, building a membership base and positioning Clermont CONNECT as a key point of connection for social initiatives, programs, and activities which underpin the sustainability of Clermont. This work included:

- · Inducting the new Board to their roles and responsibilities
- Supporting the development of a suite of essential operating policies and procedures
- Supporting Board monthly meetings, actions, and administration
- Facilitating a review and update of Strategic and Business Plans
- Identifying and assisting with funding applications
- Advocating for and supporting other community initiatives such as Clermont4Doctors, Senior's Living, JCU Integrated Health research
- Contributing to regular reporting for the Glencore Partnership Agreement
- · Mentoring the Project Officer

During this 12 month period we have focused on building the capability of the Clermont CONNECT Board and Project Worker, to enable them to move forward confidently, with a clear understanding of their goals, a solid operational foundation and knowledge of future opportunities.

It has been wonderful to see active citizenship in action throughout this Clermont CONNECT journey, and as Greater Whitsunday Communities now steps back from its intense support for the organisation, we will remain an active member and continue our advocacy through our regional community development role.

#### **GLENDEN COMMUNITY**



Greater Whitsunday Communities continued to support the Glenden Alliance Group (GAG), which was established in March 2022 to represent the community at key groups including the Glencore Community Reference Group and the Isaac Regional Council (IRC) Glenden's Future Steering Group. Our support for this group includes:

- Supporting regular virtual and face-to-face GAG meetings.
- Supporting and mentoring GAG members to participate in reference groups.
- Convening two Glenden Futures Community Visioning workshops on behalf of IRC.
- Support the merging of Rural Interest Group and GAG into a single group.
- · Work with IRC community relations officers to provide activities and information for the community.
- Continue to advocate for and raise awareness of the Glenden story through a range of avenues including Mackay Isaac Whitsunday Regional Community Forums and CRCTime projects.

#### **BOWEN COLLINSVILLE COMMUNITY ALLIANCE**



Greater Whitsunday Communities (GWC) continued to participate in monthly Bowen Collinsville Community Alliance (BCCA) meetings and contributed to the Housing Working Group, meeting quarterly. They actively participated in and contributed to the Housing Round Table held on the 6th of December 2022 and planned for the Regional Housing Summit to be held September 2023, both convened by GWC. The BCCA continues to drive community development initiatives in their region and acts as a valuable network for information and referral.

#### **BOWEN COLLINSVILLE YOUTH ALLIANCE**



Bowen and Collinsville Youth Alliance (BAC-YA) is another active Working Group within the BCCA. In the past 12 months GWC has provided secretariat support and convened both virtual and face-to-face meetings. Their key actions include:

- Developing and updating a youth services listing on the Bowen/Collinsville My Community Directory.
- Undertaking a survey of all local youth services and organisations to identify opportunities for improved activities through collaboration.
- Planning to conduct conversations with up to 200 young people in Bowen and Collinsville to gather unmet need data and to hear their ideas.

#### **ISAAC COALITION FOR YOUTH ACTION: IC-YA**



In March 2022 a formal meeting convened by the Isaac Regional Council Youth Officer, the Isaac Coalition for Youth Alliance (IC-YA) was established. The purpose is to enable capable, resilient, well connected Young People in the Isaac region who have a strong foundation of support and opportunity for them to grow, prosper, and who are valued and are connected with their local community.

Greater Whitsunday Communities continued to support the initiative through 2022/2023 to:

- Develop the Terms of Reference, endorsed July 2022
- Provide secretariat support
- Conduct research on the role of IC-YA, explore potential plans for a youth summit, and provide an update on unmet youth needs.

Given our continued research into the Isaac Youth Unmet Needs, IC-YA decided in December 2022 to suspend meetings awaiting the final report and actions from that research.

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#### **YOUTH OUT LOUD 1000**



After the completion of 1000 conversations in 2022, the data was compiled into a **Final Report** and officially launched in April 2023. Greater Whitsunday Communities remain as backbone members to continue to support the project. There have been several projects that have followed on from this work including:

- Firecracker workshop for young people to develop skills to assist in planning and event management which lead to the event Picnic in Park, organised by young people, and funded and supported by Mackay Regional Council.
- Young Mayors Program supported and funded by Mackay Regional Council.
- The development of a Pilot Youth Community Leadership Program commenced. Pilot partners include Mirani High School, Mackay Regional Council and Greater Whitsunday Communities.











## COMMUNITY WORKSHOPS AND COMMUNITY GROUP SUPPORT



Our work under this pillar is many and varied. Our community workshops are relevant topics for Not-for-profit groups such as Governance, Planning, Business Continuity, Working Collaboratively and Introductory Community Leaderships Skills. The individual support provided this year has included strategic plans, business plans, conflict resolution, policy review and development, AGM support, small grant writing and auspice support. In this reporting year we have:

- **Delivered 16 free community workshops** 6 in Mackay, 4 in Isaac and 6 in Whitsunday region.
- Supported 14 community groups community groups 5 in Mackay, 3 in Isaac and 6 in Whitsunday region.
- Participated and contributed in the Statewide CSIA Resilience Scorecard project.







#### **NEBO COMMUNITY TRACC PROGRAM**



The TRACC project was auspiced under Greater Whitsunday Communities (GWC), with GWC forming part of the project steering committee. Funded by the Queensland Government, the project addressed the pressing need for improved mental health support and awareness in the Nebo, Glenden, Clarke Creek, Valkryie, and Coppabella communities. It comprised of three core activities designed to benefit the entire community: a Community Cricket Day, the delivery of The Resilience Program to primary schools, and Mental Health/Safe Talk training for volunteers and community members.

#### **PROJECT ACTIVITIES AND MILESTONES**

**Community Cricket Day (pictured below):** This event brought the five communities together, featuring cricket matches, live music, and a special guest speaker, Michael Kasprowicz. It served as a platform for mental health awareness and community engagement and was held on 4th of February 2023.

**The Resilience Program:** The Resilience Program was successfully delivered through community primary schools, promoting resilience and mental well-being. The program was delivered during the fourth term of 2022 and the first term of 2023.

**Mental Health/Safe Talk Training:** This training was provided to volunteer community members, equipping them with the skills to recognize and support individuals at risk of suicide.

This project effectively addressed the critical need for mental health support and awareness in the targeted communities. The combination of community rendezvous events, educational programs, and volunteer training significantly improved mental health outcomes and fostered a stronger sense of community in Nebo, Glenden, Clarke Creek, Valkryie, and Coppabella.











### **ISAAC YOUTH UNMET NEEDS**

**NOVEMBER 2022 - ONGOING** 



#### PROJECT DESCRIPTION AND FORMAT

After our initial work with Phase One of the Isaac Youth Unmet Needs Project in 2020-2021, GWC was engaged again by the Isaac Regional Council in November 2022 to deliver Phase Two of the project. Phase Two included the compilation of the Isaac Youth Unmet Needs Snapshot document, which summarised the data collected in Phase One. Community Check-in's were also organised to validate the data and identify specific community issues for young people across the region. GWC also commenced discussions with the community about holding a Youth Summit and what this might look like, submitting a proposal to Isaac Regional Council for 2024.

#### **OUTCOMES**

• 9 Validation workshops with more than 250 young people

#### **THE IMPACT**

- These efforts collectively signify a significant step forward in addressing
  the unmet needs of the youth in the Isaac region and fostering
  community engagement, underscoring the positive influence of and high
  level of interest in this ongoing project especially in relation to our
  youth's well-being and development.
- Taken with the work being achieved with Mackay's Youth Out Loud and the recent commencement of Youth conversations in Bowen and Collinsville, this Isaac work feeds into our goal of developing a whole of region youth voice.

#### **FUNDERS AND SUPPORTERS**

• Isaac Regional Council







# GREATER WHITSUNDAY HOUSING PROJECT

**OCTOBER 2022 - ONGOING** 







#### PROJECT DESCRIPTION AND FORMAT

In October 2022 Greater Whitsunday Communities (GWC) and Regional Development Australia - Greater Whitsundays (RDA GW) partnered to deliver a Housing Project to identify potential solutions to the housing needs in the Greater Whitsunday region at both a social and economic level.

Initiated in the same month that the Queensland Government's Housing Summit took place, the Project was designed to position the region to attract State and Federal funding as well as private investment to address our region's specific place-based housing needs, to achieve maximum impact for the Mackay, Isaac and Whitsunday regions.

The Project is a significant Inclusive Growth project for the Greater Whitsunday region, with representation and inclusion of both the social and economic sectors in Mackay, Isaac and Whitsunday LGAs.

A steering committee was formed with broad-based representation across the housing supply chain, Local, State and Federal Governments, including the social and affordable housing sectors and the commercial housing sector. This steering committee provided support and governance to progress the Project to achieve housing outcomes in the Greater Whitsunday region.

The Greater Whitsunday Housing Project inclusions are:

- A Housing Roundtable on 6 December 2022 that demonstrated to regional stakeholders that the Project had been initiated to develop a regional position regarding housing issues, and attendees identified the strategic themes for the Housing Summit.
- A Research Project (mid July) related to the strategic themes, providing baseline data to inform the Summit discussions and ensure that they are solutions oriented based on evidence, including significant stakeholder engagement to validate research data.
- A Housing Summit in August 2023 to identify potential regional solutions to the housing issues being faced in the Greater Whitsunday region.
- An Action Plan related to the Summit workshop themes and solutions tabled.

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- Mackay, Isaac and Whitsunday Regional Councils
- Dalrymple Bay
- Community Bank Sarina
- RDA GW
- Queensland Pumped Hydro contributed towards the planned Greater Whitsundays Housing Summit
- QShelter contributed towards the planned Greater Whitsundays Housing Summit

#### **OUTCOME**

 Housing Roundtable event and report (December – January)

#### **PLANNED OUTCOMES**

- Greater Whitsunday Housing Playbook (data, evidence and opportunities) (July 2023)
- Greater Whitsunday Housing Summit (August 2023)
- Action Plan (September 2023)

#### THE IMPACT

- A Roundtable event that improved attendees knowledge of the housing challenges the region is facing as well as opportunities to collaborate to improve the situation.
- A Roundtable report that confirms the issues and priorities for the region and informs discussions with stakeholders external to the region and as well as the research conducted by Urbis.
- Significant stakeholder engagement to inform the Greater Whitsunday Housing Playbook and validate the research undertaken by Urbis, extending GWC's engagement with new sectors and raising stakeholder understanding of the issues and opportunities facing the region.
- GWC is known to many more regional stakeholders than before; the Project has extended GWC's reach and reputation.
- The Housing Roundtable generated good media coverage. GWC is known to State and Federal Government Ministers and key staff; especially Social Services (Federal) and Department of Housing (State).
- GWC has had positive stakeholder engagement with peak organisations, like Q Shelter and LGAQ, both of whom have been very supportive of the Project.



# BBRF5 - BUILDING COMMUNITY AND ECONOMIC LEGACY

MARCH 2022 - MAY 2023



#### PROJECT DESCRIPTION AND FORMAT

Inclusive Growth is a strategic focus area for Greater Whitsunday Communities (GWC) and GWC believes that it is essential to sustain the social fabric of the region as well as improve the liveability of the region.

GWC achieved success by securing a grant from the Building Better Region's Fund Round 5 (BBRF5) to support the project titled "Building Community and Economic Legacy in the Greater Whitsunday Region." The primary goal of this project was to raise awareness about the concept of Inclusive Growth and generate support for advancing this concept through several pilot projects.

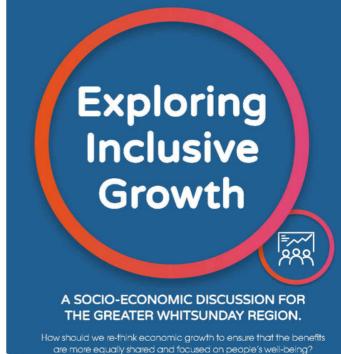
For the purpose of this project, Inclusive Growth is defined as enabling as many individuals as possible to contribute to and reap the benefits of the region's prosperity and growth. By introducing this concept to a wide range of stakeholders, the project aims to encourage future major projects and economic opportunities within the region to be designed with the Inclusive Growth agenda in mind, ensuring that a maximum number of residents can benefit from associated opportunities.

#### **FUNDERS AND SUPPORTERS**

- Building Better Region's Fund
- Australian Government
- Queensland Social Enterprise Council (QSEC)

#### **OUTCOMES**

- Establishment of an Inclusive Growth Community of Practice within the Greater Whitsunday region.
- Conducting workshops involving key stakeholders and content specialists in the Isaac and Whitsunday regions.
- Exploration of opportunities for pilot projects.
- Development of a draft scorecard for inclusive growth.









#### **THE IMPACT**

Inclusive Growth stands as a strategic focal point for Greater Whitsunday Communities, underlining the organisation's belief in its fundamental role in sustaining the social fabric of the region and enhancing the overall quality of life within it. This approach not only facilitates the attraction of additional investments but also creates a perpetually improving circular economic growth model, wherein as many community members as possible benefit from these initiatives.







# GREATER WHITSUNDAY SOCIAL ENTERPRISE NETWORK

**AUGUST 2023 - ONGOING** 



#### PROJECT DESCRIPTION AND FORMAT

With the support of the Queensland Social Enterprise Council (QSEC), GWC has successfully organised two workshops in Mackay in collaboration with regional partners and activators. These events helped identify a specific need for a Social Enterprise workshop tailored to the Greater Whitsunday region. During Business Week, a local event brought together local activators.

As a result of this event, several outcomes were achieved, including the establishment of social media pages and the creation of chat groups. Additionally, it was recommended that local activators convene quarterly to discuss further opportunities and share knowledge regarding social enterprises.

#### **FUNDERS AND SUPPORTERS**

- · Queensland Government
- QSEC

#### **OUTCOMES**

Facilitated 2 activation sessions with the support of QSEC, attracting over 40 participants interested in learning more about social enterprises. These sessions served as information-sharing and networking events, open to all impact-led, for-purpose businesses, and individuals with an interest in social entrepreneurship in Mackay.

These activities encouraged interest and fostered participation in the development of a Mackay Social Enterprise Network.

#### THE IMPACT

The development of a Mackay Social Enterprise Network establishes a robust regional, place-based network dedicated to offering continuous support to its members while actively promoting the cause of Social Enterprises (SE) within the Greater Whitsunday Region. The Mackay Social Enterprise Network will enhance sector capacity and foster a culture of Social Enterprise innovation. This dedicated network will serve as a hub, bringing together existing 'for-purpose' businesses and organisations to facilitate deeper collaboration between ongoing projects and programs in Mackay.

• • • •

In future, the network will actively advocate, promote, educate, and support businesses and government organisations, encouraging increased procurement from social enterprises across various levels and spending categories. Additionally, it will help those who influence these entities to endorse and promote social enterprise procurement actively.





# DISASTER RESILIENCE MATURITY SCORECARD AND PLAYBOOK

**JANUARY 2022 - MARCH 2023** 

#### PROJECT DESCRIPTION AND FORMAT



The Community Services Industry Alliance (CSIA) partnered with Greater Whitsunday Communities and five other organisations across six regional areas to develop an online scorecard that empowers senior leadership and boards across community services organisations to understand and enhance their resilience maturity.

The Community Services Disaster Resilience Maturity Scorecard and Playbook have been funded by the Queensland Reconstruction Authority to provide the community services industry with the tools necessary to assess their organisational resilience and plan their approach to continuous improvement.

Through this partnership, the Disaster Resilience Maturity Suite was developed.

#### **OUTCOMES:**

- A user-friendly scorecard where users can indicate their level of agreement with a series of statements under each indicator from the Framework. This includes the option to provide examples explaining their rating choice.
- The Playbook is a resource library that supports organisations ongoing journey towards resilience maturity. The Playbook is comprised of an ever-expanding collection of case studies, templates, reports, research, and more.

FUNDERS AND
SUPPORTERS

• CSIA

#### THE IMPACT:

 Strengthening capability and sustainability of local organisations through improving their understanding of their resilience position and how to accelerate their resilience development.



# LEADING AUSTRALIAN REGIONAL COMMUNITIES (LARC) PROGRAM

**NOVEMBER 2022 - APRIL 2023** 

#### PROJECT DESCRIPTION AND FORMAT



The LARC program, a nationwide pilot initiative, was established with the primary objective of empowering regional communities in Australia to address challenges and drive positive transformations within their respective regions. It transcends traditional notions of resilience by emphasising embracing change, readiness, and seizing opportunities. Central to the LARC program's success are the principles of collaboration and coaching, which have played pivotal roles in supporting participants. By offering guidance and support, LARC has empowered individuals to navigate the unique challenges they face in their communities and leadership roles. Notably, the coaching aspect has proven invaluable, fostering personal growth and catalysing substantial progress within the participating communities.

Dorne Wallace and Antoinette du Toit as Leadership Coaches supported 10 participants in the Charter Towers to Reef group program. LARC participants worked in project teams to address complex community issues as part of their leadership development. Two specific initiatives were pursued as part of the program:

#### 1. Promoting Collaboration for Community Connection

To explore strategies for promoting effective collaboration, recognised as a widespread challenge among communities within the Charters Towers and Townsville regions.

#### 2. Progressing Youth Issues

To assess the progress made against existing recommendations related to youth issues, including youth crime, in the Charters Towers and Townsville regions. LARC participants conducted a comprehensive analysis of existing recommendations and initiatives about youth issues.



#### **FUNDERS AND SUPPORTERS**

 Australian Rural Leadership Foundation



# WHITSUNDAY REGIONAL COUNCIL COMMUNITY PLAN

**FEBRUARY 2022 - JUNE 2023** 





#### PROJECT DESCRIPTION AND FORMAT

The Whitsunday Regional Council engaged Greater Whitsunday Communities (GWC) over a span of twelve months to provide comprehensive support for various aspects of the Community Plan 2022 – 2032. This support included aiding in the planning process, conducting community consultations, offering Council briefings, and assisting in the overall formatting of the plan.

During this period, GWC Senior Coordinators actively participated in several critical tasks:

- Collaborated with the project group to finalise key themes for the plan.
- Facilitated discussions with key Council officers to refine strategic intentions.
- Coordinated and conducted four community consultation sessions.
- Compiled responses gathered during the consultations.
- Contributed to the drafting process of the new plan.

This engagement presented an invaluable opportunity to establish stronger regional connections with individuals and groups within the Whitsunday communities. Through this interaction, a wealth of local ideas and concerns were gathered, ultimately contributing to a comprehensive understanding of common issues and concerns across the broader Greater Whitsunday region.

We extend our gratitude to the Whitsunday Regional Council for the opportunity to work with them on this important piece of work.



# **Funding Partners**





























# **Project Collaborators**













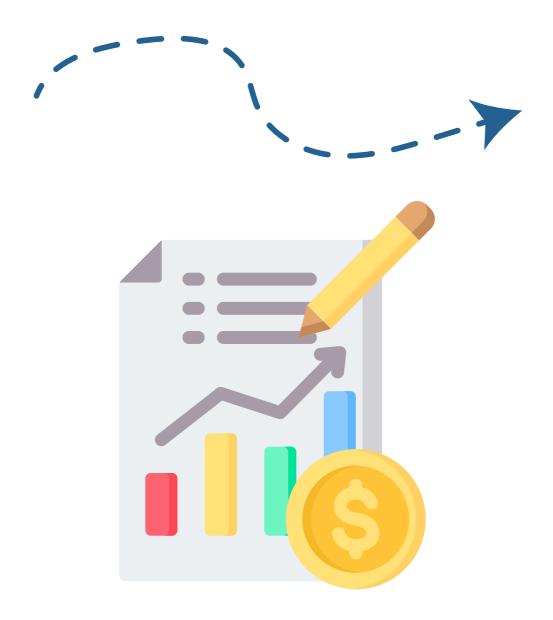






## FINANCIAL REPORT

Please see over the page for our audited Financial Statements from CE Smith & Co.



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Liability limited by a scheme approved under Professional Standards Legislation

# Mackay Regional Council For Social Development Ltd.

ABN 53 009 931 408

#### **Financial Statements**

For the Year Ended 30 June 2023

ABN 53 009 931 408

#### **Contents**

#### For the Year Ended 30 June 2023

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ABN 53 009 931 408

# Auditor's Independence Declaration under Section 60-40 of the Charities and Not-for-profits Commission Act 2012 to the Responsible Persons of Mackay Regional Council For Social Development Ltd.

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2023, there have been:

- (i) no contraventions of the auditor independence requirements as set out in section 60-40 of the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- (ii) no contraventions of any applicable code of professional conduct in relation to the audit.

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Mark Bushell CE Smith & Co Mackay Chartered Accountants

30 October 2023

10 Discovery Lane, Mackay Qld 4740

ABN 53 009 931 408

## Statement of Profit or Loss and Other Comprehensive Income For the Year Ended 30 June 2023

		2023	2022
	Note	\$	\$
Finance income	5	8,256	780
Other income	4	642,273	597,498
Employee benefits expense		(479,586)	(363,006)
Depreciation and amortisation expense		(3,371)	(3,869)
Other expenses	6 _	(177,709)	(108,137)
Profit before income tax		(10,137)	123,266
Income tax expense	_	-	
Profit for the year	_	(10,137)	123,266

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#### **Statement of Financial Position**

#### As At 30 June 2023

	Note	2023 \$	2022 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	7	560,212	475,406
Trade and other receivables	8	33,215	275
Other assets	10 _	15,311	3,889
TOTAL CURRENT ASSETS		608,738	479,570
NON-CURRENT ASSETS			
Property, plant and equipment	9 _	6,746	7,913
TOTAL NON-CURRENT ASSETS	_	6,746	7,912
TOTAL ASSETS	_	615,484	487,482
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	11	39,458	44,019
Short-term provisions	12	24,610	16,934
Other financial liabilities	13 _	168,072	33,049
TOTAL CURRENT LIABILITIES	_	232,141	94,002
TOTAL LIABILITIES		232,141	94,002
NET ASSETS	_	383,343	393,480
EQUITY			
Retained earnings	_	383,343	393,480
	_	383,343	393,480
TOTAL EQUITY	_	383,343	393,480

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#### **Statement of Changes in Equity**

For the Year Ended 30 June 2023

2023

		Retained Earnings	Total
	Note	\$	\$
Balance at 1 July 2022		393,480	393,480
Profit/(loss) for the year)		(10,137)	(10,137)
Balance at 30 June 2023	-	383,343	383,343
2022			
		Retained Earnings	Total
	Note	\$	\$
Balance at 1 July 2021		270,213	270,213
Profit/(loss) for the year		123,266	123,266
Balance at 30 June 2022	_	393,480	393,480

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#### **Statement of Cash Flows**

#### For the Year Ended 30 June 2023

		2023	2022
	Note	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES:			
Receipts from customers		744,356	529,074
Payments to suppliers and employees	_	(661,122)	(383,851)
Net cash provided by/(used in) operating activities	_	83,234	145,223
CASH FLOWS FROM INVESTING ACTIVITIES:			
Interest received		4,137	780
Purchase of property, plant and equipment		(2,565)	(3,903)
Net cash provided by/(used in) investing activities	_	1,572	(3,123)
CASH FLOWS FROM FINANCING ACTIVITIES:			
Net increase/(decrease) in cash and			
cash equivalents held		84,806	142,100
Cash and cash equivalents at beginning of year	_	475,406	333,306
Cash and cash equivalents at end of financial year	7	560,212	475,406
•	_		1. 5, 100

ABN 53 009 931 408

#### **Notes to the Financial Statements**

#### For the Year Ended 30 June 2023

The financial report covers Mackay Regional Council For Social Development Ltd. as an individual entity. Mackay Regional Council For Social Development Ltd. is a not-for-profit Company, registered and domiciled in Australia.

The principal activities of the Company for the year ended 30 June 2023 were to:

- give the people of the Greater Whitsunday Region a greater opportunity to take part in the planning, developing and controlling of their own local community services;
- liaise with planning bodies or within a planning body or planning bodies within the Greater Whitsunday Region which is or are concerned with the physical planning, health planning, educational planning, housing planning, recreational planning and all planning of a social nature of structure;
- continually evaluate and monitor the social needs of the Region and to report on these to the State and Australian Governments:
- devise plans for welfare service provision to meet the needs of the Region, in consultation with, and having regard to the autonomy of Australian, State, Local Government, and non-government agencies;
- advise and assist Local Government bodies and non-government agencies in the carrying on out of appropriate social policies as requested;
- advise the Australian Government on the development of its own departments' services in the Region, and on allocation of grants and subsidies to bodies within the Region;
- assist in doing all things possible within the scope of these objects to provide for improved well being of the community; and
- recognise, co-operate with and support the public and private bodies which are already engaged in community service and welfare work within the Region and to assist wherever possible these bodies to more fully provide for the needs of the community in the Region in which they are working.

The functional and presentation currency of Mackay Regional Council For Social Development Ltd. is Australian dollars.

The financial report was authorised for issue by those charged with governance on 30 October 2023.

Comparatives are consistent with prior years, unless otherwise stated.

#### 1. Basis of Preparation

The financial statements are general purpose financial statements that have been prepared in accordance with the Australian Accounting Standards - Simplified Disclosures and the *Australian Charities and Not-for-profits Commission Act 2012.* 

The financial statements have been prepared on an accruals basis and are based on historical costs modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities.

Significant accounting policies adopted in the preparation of these financial statements are presented below and are consistent with prior reporting periods unless otherwise stated.

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#### **Notes to the Financial Statements**

#### For the Year Ended 30 June 2023

#### 2. Summary of Significant Accounting Policies

#### (a) Revenue and other income

#### **Grant revenue**

Government grants are recognised at fair value where there is reasonable assurance that the grant will be received and all grant conditions will be met. Grants relating to expense items are recognised as income over the periods necessary to match the grant to the costs they are compensating. Grants relating to assets are credited to deferred income at fair value and are credited to income over the expected useful life of the asset on a straight-line basis.

#### Other income

Other income is recognised on an accruals basis when the Company is entitled to it.

#### (b) Income Tax

The Company is exempt from income tax under Division 50 of the Income Tax Assessment Act 1997.

#### (c) Goods and services tax (GST)

Revenue, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payable are stated inclusive of GST.

Cash flows in the statement of cash flows are included on a gross basis and the GST component of cash flows arising from investing and financing activities which is recoverable from, or payable to, the taxation authority is classified as operating cash flows.

#### (d) Property, plant and equipment

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment.

Items of property, plant and equipment acquired for significantly less than fair value have been recorded at the acquisition date fair value.

#### Plant and equipment

Plant and equipment are measured using the cost model.

#### Depreciation

Property, plant and equipment, excluding freehold land, is depreciated on a reducing balance basis over the asset's useful life to the Company, commencing when the asset is ready for use.

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#### **Notes to the Financial Statements**

#### For the Year Ended 30 June 2023

The depreciation rates used for each class of depreciable asset are shown below:

#### Fixed asset class

#### **Depreciation rate**

Plant and Equipment

10% - 66.67%

At the end of each annual reporting period, the depreciation method, useful life and residual value of each asset is reviewed. Any revisions are accounted for prospectively as a change in estimate.

#### (e) Cash and cash equivalents

Cash and cash equivalents comprises cash on hand, demand deposits and short-term investments which are readily convertible to known amounts of cash and which are subject to an insignificant risk of change in value.

#### (f) Leases

At inception of a contract, the Company assesses whether a lease exists.

At the lease commencement, the Company recognises a right-of-use asset and associated lease liability for the lease term. The lease term includes extension periods where the Company believes it is reasonably certain that the option will be exercised.

The right-of-use asset is measured using the cost model where cost on initial recognition comprises of the lease liability, initial direct costs, prepaid lease payments, estimated cost of removal and restoration less any lease incentives received.

The right-of-use asset is depreciated over the lease term on a straight line basis and assessed for impairment in accordance with the impairment of assets accounting policy.

The lease liability is initially measured at the present value of the remaining lease payments at the commencement of the lease. The discount rate is the rate implicit in the lease, however where this cannot be readily determined then the Company's incremental borrowing rate is used.

Subsequent to initial recognition, the lease liability is measured at amortised cost using the effective interest rate method. The lease liability is remeasured whether there is a lease modification, change in estimate of the lease term or index upon which the lease payments are based (e.g. CPI) or a change in the Company's assessment of lease term.

Where the lease liability is remeasured, the right-of-use asset is adjusted to reflect the remeasurement or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

#### Exceptions to lease accounting

The Company has elected to apply the exceptions to lease accounting for both short-term leases (i.e. leases with a term of less than or equal to 12 months) and leases of low-value assets. The Company recognises the payments associated with these leases as an expense on a straight-line basis over the lease term.

#### (g) Provisions

Provisions are recognised when the Company has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured.

Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of

ABN 53 009 931 408

#### **Notes to the Financial Statements**

#### For the Year Ended 30 June 2023

the reporting period.

#### 3. Critical Accounting Estimates and Judgments

Those charged with governance make estimates and judgements during the preparation of these financial statements regarding assumptions about current and future events affecting transactions and balances.

These estimates and judgements are based on the best information available at the time of preparing the financial statements, however as additional information is known then the actual results may differ from the estimates.

The significant estimates and judgements made have been described below.

#### Key estimates - impairment of property, plant and equipment

The Company assesses impairment at the end of each reporting period by evaluating conditions specific to the Company that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which incorporate various key assumptions.

#### **Key estimates - provisions**

As described in the accounting policies, provisions are measured at management's best estimate of the expenditure required to settle the obligation at the end of the reporting period. These estimates are made taking into account a range of possible outcomes and will vary as further information is obtained.

#### Key estimates - receivables

The receivables at reporting date have been reviewed to determine whether there is any objective evidence that any of the receivables are impaired. An impairment provision is included for any receivable where the entire balance is not considered collectible. The impairment provision is based on the best information at the reporting date.

#### Key estimates - unexpended income

The unexpended income has been measured at management's best estimate of the grant revenue received that remains unspent at the date of this report. The balance of the unexpended grant income has been reclassified as financial liabilities.

ABN 53 009 931 408

#### **Notes to the Financial Statements**

#### For the Year Ended 30 June 2023

#### 4. Revenue and Other Income

Revenue from continuing operations		
	2023	2022
	\$	\$
Revenue recognised on receipt (not		
enforceable or no sufficiently specific		
performance obligations - AASB 1058) - Grants	500 000	E47 004
	522,323	517,891
- Operational income	89,508	75,662
- Donations	3,355	4 204
- Workshops	5,669	1,364
- Memberships	1,541	1,055
- Sponsorship	17,878	<del>-</del>
- Other income	1,998	1,526
Total Revenue	642,273	597,498
Government grants and other assistance		
<b>5 5</b>	2023	2022
	\$	\$
Commonwealth Government		
Department of Industry, Science, Energy and		
Resources	20,000	36,500
Department of Social Services		2,662
	20,000	39,162
State Government		
Queensland Health	66,000	
	66,000	-
Local Government		
Isaac Regional Council	121,800	80,000
Mackay Regional Council	159,750	153,451
Whitsunday Regional Council	82,800	120,000
	364,350	353,451
Total government grants and other assistance	450,350	392,613

The Mackay Regional Council for Social Development Ltd is dependent on the ongoing receipt of financial assistance from all levels of government, in particular the Local Governments of the Greater Whitsunday Region. At the time of this report, the Responsible Persons of the Company were aware of the expiration dates of these fundings and intend to apply for continued funding prior to the end date of the current agreements. The Responsible Persons have no reason to believe that the various Local Governments of the Greater Whitsunday Region will discontinue support for the Mackay Regional Council for Social Development Ltd.

ABN 53 009 931 408

#### **Notes to the Financial Statements**

#### For the Year Ended 30 June 2023

#### 5. Finance Income and Expenses

	Finance income	2023 \$	2022 \$
	Interest income - Assets measured at amortised cost	8,256	780
	Total finance income	8,256	780
6.	Result for the Year		
	The result for the year includes the following specific expenses:	2023	2022
		\$	\$
	Other expenses: Employee benefits expense Depreciation Consulting and professional fees Project Expenses Travel expense Insurance Conference/Seminar costs	479,586 3,371 54,872 22,010 13,180 11,316 10,394	363,006 3,869 32,803 - 9,652 6,148 7,597
	Loss on disposal of non-current assets	567	-
	Other expenses	65,370	49,125
		660,666	472,200
7.	Cash and Cash Equivalents		
		2023	2022
		\$	\$
	Cash at bank and in hand	31,736	14,605
	Term deposits Savings accounts	250,370 278,106	190,132 270,669
		560,212	475,406

ABN 53 009 931 408

#### **Notes to the Financial Statements**

#### For the Year Ended 30 June 2023

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		<b>2023</b> \$	2022 \$
	CURRENT Trade receivables	33,215	275
	Total current trade and other receivables	33,215	275
9.	Property, plant and equipment		
	PLANT AND EQUIPMENT		
	Office equipment At cost Accumulated depreciation	24,135 (17,389)	29,017 (21,104)
	Total office equipment	6,746	7,913
	Total property, plant and equipment	6,746	7,913

#### (a) Movements in Carrying Amounts

Movement in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the current financial year:

or the current linancial year:		
	Office	
	Equipment	Total
	\$	\$
nded 30 June 2023		
e at the beginning of the year	7,913	7,913
ns	2,771	2,771
als	(567)	(567)
iation	(3,371)	(3,371)
ce at the end of the year	6,746	6,746
ancial assets		
	2023	2022
	\$	\$
	11,192	3,889
ne	4,119	
	15,311	3,889
, ,	ended 30 June 2023 the at the beginning of the year the stalls citation the at the end of the year ancial assets	Office Equipment \$ anded 30 June 2023 te at the beginning of the year  Totals Citation Ce at the end of the year  Ander Service at the end of the year  Totals  Totals

ABN 53 009 931 408

#### **Notes to the Financial Statements**

#### For the Year Ended 30 June 2023

#### 11. Trade and Other Payables

		2023	2022
	Note	\$	\$
CURRENT			
Trade payables		14,814	11,122
GST payable		3,955	(795)
Accrued expenses		13,617	10,042
Superannuation payable		-	4,250
Long service leave levy payable		-	1,244
PAYG withholding payable		7,072	18,156
	_	39,458	44,019

Trade and other payables are unsecured, non-interest bearing and are normally settled within 30 days. The carrying value of trade and other payables is considered a reasonable approximation of fair value due to the short-term nature of the balances.

#### 12. Provisions

	2023	2022
	\$	\$
CURRENT Provision for annual leave	24,610	16,934
	24,610	16,934

#### **Provision for annual leave**

Annual leave liabilities have been classified as current as there is no unconditional right to defer settlement for at least 12 months after the end of the reporting period. The expected future payment is calculated on the basis of the employees' remuneration at the estimated salary rates that will be applied at the time the leave is taken.

#### 13. Other Financial Liabilities

	2023 \$	2022 \$
CURRENT Revenue received in advance	168,072	33,049
Total	168,072	33,049
Financial Risk Management	2023 \$	2022 \$
Financial assets Held at amortised cost Cash and cash equivalents	560,212	475,406
Trade and other receivables	33,215	275
Total financial assets	593,427	475,681

ABN 53 009 931 408

#### **Notes to the Financial Statements**

#### For the Year Ended 30 June 2023

	2023	2022
	\$	\$
Financial liabilities		
Financial liabilities at amortised		
cost	39,458	44,019
Unexpended Income	168,072	33,049
Total financial liabilities	207,530	77,068

#### 14. Members' Guarantee

The Company is registered with the *Australian Charities and Not-for-profits Commission Act 2012* and is a Company limited by guarantee. If the Company is wound up, the constitution states that each member is required to contribute a maximum of \$ 20 each towards meeting any outstanding obligations of the Company. At 30 June 2023 the number of members was 61 (2022: 46).

#### 15. Auditors' Remuneration

	2023	2022
	\$	\$
Remuneration of the auditor CE Smith & Co Mackay, for:)		
- auditing or reviewing the financial statements	4,000	4,364
- audit of financial acquittal statement for funding provided	2,000	<u>-</u>
Total	6,000	4,364

#### 16. Contingencies

In the opinion of those charged with governance, the Company did not have any contingencies at 30 June 2023 (30 June 2022:None).

#### 17. Events after the end of the Reporting Period

The financial report was authorised for issue on 30 October 2023 by those charged with governance.

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Company, the results of those operations or the state of affairs of the Company in future financial years.

ABN 53 009 931 408

#### **Notes to the Financial Statements**

#### For the Year Ended 30 June 2023

#### 18. Statutory Information

The registered office and principal place of business of the company is:

Mackay Regional Council For Social Development Ltd. 63 Sydney Street MACKAY QLD 4740

ABN 53 009 931 408

#### **Directors' Declaration**

The responsible persons declare that in the responsible persons' opinion:

- there are reasonable grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and
- the financial statements and notes satisfy the requirements of the Australian Charities and Not-for-profits Commission Act 2012.

Signed in accordance with subsection 60.15(2) of the Australian Charities and Not-for-profit Commission Regulation 2013.

Responsible person	Peter	ait
	Peter Tait	

Dated 30 October 2023

## Independent Audit Report to the members of Mackay Regional Council For Social Development Ltd.

#### Report on the Audit of the Financial Report

#### **Opinion**

We have audited the financial report of Mackay Regional Council For Social Development Ltd., which comprises the statement of financial position as at 30 June 2023, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion the financial report of Mackay Regional Council For Social Development Ltd. has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (i) giving a true and fair view of the Registered Entity's financial position as at 30 June 2023 and of its financial performance for the year ended; and
- (ii) complying with Australian Accounting Standards Simplified Disclosures and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013.

#### **Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Registered Entity in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Responsibilities of Responsible Entities for the Financial Report

The responsible persons of the Registered Entity are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards - Simplified Disclosures and the ACNC Act, and for such internal control as the responsible entities determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the responsible persons are responsible for assessing the Registered Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible entities either intends to liquidate the Registered Entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Registered Entity's financial reporting process.

#### Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

## Independent Audit Report to the members of Mackay Regional Council For Social Development Ltd.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design
  and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate
  to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher
  than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations,
  or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are
  appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the
  Registered Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the responsible entities.
- Conclude on the appropriateness of the responsible entities' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Registered Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Registered Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and
  whether the financial report represents the underlying transactions and events in a manner that achieves fair
  presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

9

Mark Bushell CE Smith & Co Mackay Chartered Accountants

10 Discovery Lane, Mackay Qld 4740 30 October 2023

# 2022 ANNUAL GENERAL MEETING MINUTES

Please see over the page for the minutes of our 2022 Annual General Meeting.





### Mackay Regional Council for Social Development Limited trading as **Greater**Whitsunday Communities

#### **ANNUAL GENERAL MEETING MINUTES**

Thursday 24 November 2022

@ Jubilee Centre (Training Room) Gordon Street, Mackay

#### **Board Members:**

Cr Karen May, Dr Anne Butcher, Peter Tait, Cynthia Simpson, Cr Jan Clifford, Cr Gina Lacey, Justine McAllister, Prue Longergan

#### Other:

Adrienne Rourke, Carol Norris (Executive Officer), Antoinette du Toit (Senior Coordinator), Dorne Wallace (Senior Coordinator), Tonia Wilson (Senior Coordinator), Courtney Wilson (Project Officer), Lauren Pattie (Project Officer), Samantha Bowden (Administrative Assistant/minute taker)

1.	Welcome attendees & Acknowledgement of Country
	Karen May, Chair opened the meeting at 1:18pm and welcomed everyone.
	Chair acknowledged the traditional owners of the land on which we meet.
	Attendees:
2.	1. Cr. Karen May – Mackay Regional Council
	2. Cr. Jan Clifford – Whitsunday Regional Council
	3. Cr. Gina Lacey – Isaac Regional Council
	4. Ann Fordyce – Community Bank Sarina
	5. Adrienne Rourke
	6. Carmel Daveson (on Microsoft Teams)
	7. Cynthia Simpson – Central Queensland University
	8. Juanita Adamson – Mackay Advocacy Inc.
	9. Justine McAllister – Bowen and Collinsville Community Alliance
	10. Lorraine Worth – Community Accommodation & Support Agency Inc. (CASA)
	(on Microsoft Teams)
	11. Mariejan Bigby
	12. Nicolette Ffrost & Alex Whippy – The Neighbourhood Hub
	13. Peter Tait
3.	Apologies:
	Michelle Landry MP
	QCWA Collinsville
	Andrew Willcox MP
	Kylie Porter – GW3
	Dr Anne Butcher
	Robyn Cross – Clermont Community Housing and Other Services Inc
	Katrina Morrissey
	Maree Franettovich – Community Bank Sarina
	Mayor Greg Williamson
	Mayor Julie Hall
	Tonia Wilson – GWC
	Prue Longergan
	Mayor Anne Baker
	Peter Tait spoke to the apologies received.
	Teter rait spoke to the apologies received.



## Mackay Regional Council for Social Development Limited trading as **Greater Whitsunday Communities**

#### **ANNUAL GENERAL MEETING MINUTES**

Thursday 24 November 2022 @ Jubilee Centre (Training Room) Gordon Street, Mackay

4.	Proxies (required 48 hours before the meeting):
	1. Deb Rae – proxy to Chair
5.	Confirmation of Quorum
	GWC has 52 members including the three Councils. Under Clause 10.1(b) - 25% is required for a quorum, so 13 members required 13 members present plus 1 proxy in favour of the Chair equals a total of 14. Confirm quorum requirement of 13 is met.
	For the Special Resolution, Clause 1.1 requires majority of 75% of votes cast.
	Chair confirmed a quorum in attendance.
6.	Previous Minutes for noting:
	Annual General Meeting held Tuesday 23 November 2021.
	Attendees noted the minutes.
7.	Special Resolution 1 for approval:
	To consider and if thought fit, pass the following resolution as a Special Resolution of the Company:
	That, in accordance with section 136(2) pf the Corporations Act 2001 (Cth), the Constitution of the Company is amended to change Sub-Clause 11.5 Board Appointed Directors as follows:  • Sub-Clause 11.5(a)(4) to add "and" at the end of the sub-clause  • Sub-Clause 11.5(a)(5) is deleted
	• Sub-Clause 11.5(a)(6) is renumbered to 11.5(a)(5)
	Further details on the changes are in Explanatory Notes sent out with the Notice of Annual General Meeting documentation.
	The Company Secretary spoke to the Special Resolution and the AGM attendees discussed the proposed changes.
	<b>MOTION:</b> That the members approve the Special Resolution to change the Sub-Clause 11.5 Board Appointed Directors as mentioned above.
	Moved: Cr Gina Lacey Seconded: Cr Jan Clifford All in Favour: Carried
8.	Presentation of Annual Reports for noting:
	Chair's Report
	Cr. Karen May spoke to her Report and thanked everyone for their continued support.
	Karen made special mention to Carmel Daveson's involvement and work that she has carried out with GWC as a member and most recently a Director on the Board.
	Annual Financial Reports



## Mackay Regional Council for Social Development Limited trading as **Greater Whitsunday Communities**

#### **ANNUAL GENERAL MEETING MINUTES**

Thursday 24 November 2022 @ Jubilee Centre (Training Room) Gordon Street, Mackay

	Peter Tait spoke to the Financial Reports.
	EO Report
	Carol Norris spoke to the Strategic Plan.
	Staff Report
	Dorne Wallace and Antoinette du Toit spoke to the Staff Report. Lauren Pattie spoke to the BTH Project. Carol Norris and Courtney Wilson spoke to the SP Project.
	MOTION: That the Audited financial report and Annual Report be accepted.
	Moved: Cr Jan Clifford Seconded: Cynthia Simpson All in Favour: Carried
9.	Noting of Directors:
	Appointed during the year:
	<ul> <li>Cr. Gina Lacey – Local Government Director for Isaac Regional Council</li> <li>Cr. Jan Clifford - Local Government Director for Whitsunday Regional Council</li> <li>Cr. Karen May - Local Government Director for Mackay Regional Council</li> <li>Prue Lonergan – Regional Director for Isaac</li> <li>Justine McAlister – Regional Director for Whitsunday</li> <li>Position of Regional Director for Mackay is vacant</li> <li>Interim Board members appointed at 2021 Annual General Meeting:</li> <li>Dr Anne Butcher, Cynthia Simpson, Peter Tait, Carmel Daveson (resigned 27 October 2022) and Cale Hutchins (resigned 31 October 2022)</li> </ul>
	Karen May made special mention that Dr Anne Butcher has resigned as Director of the Board as of today  Expression of Interest to be sent out for the Board appointed Directors' position.
10.	Other Business
10.	No further business.
11.	Future Meetings  To be confirmed.
12.	Close of Meeting
	Carmel Daveson made a special farewell to GWC Board Directors, members, and staff.
	Meeting closed at 2:27pm.

**Peter Tait, Company Secretary** 

# Get In Touch

# Greater Whitsunday Communities Stronger Together

## Contact us

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